

# Eurocontrol warn of CPDLC logon errors

Eurocontrol have issued the following Safety Reminder Message

## Background

- \* Flight YYY777 sent a Controller/Pilot Data Link Communications (CPDLC) logon request using incorrect aircraft identification YYY772.
- \* A flight plan having the aircraft identification YYY772 was already active in the ATC flight data processing system. This aircraft was not logged on with the ATS system.
- \* Consequently the logon request was automatically accepted by the ATS system and automatically associated with the flight plan of YYY772.
- \* Therefore the uplinked ATC clearances intended for YYY772 were actually received by YYY777.
- \* Voice readback of the CPDLC instructions and other communications with the aircraft involved, triggered the recognition of the miss-match and the situation was clarified and resolved on the voice frequency.
- \* When queried as to whether they received the CPDLC messages, the crew of YYY772 did not highlight the fact that they were not CPDLC connected at the time.

## Recommendation

Aircraft operators are reminded to

- \* Ensure that the correct aircraft identification (ICAO flight plan Item 7) is used for all airborne systems including CPDLC log-on.
- \* Ensure that, when required, voice readback is used as specified in the respective AIPs for profile-changing CPDLC messages.
- \* Ensure that crews revert to voice in the case of any uncertainty regarding the receipt of a CPDLC message.
- \* Ensure that crews are aware of their CPDLC status and in case of doubt report this via voice.



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